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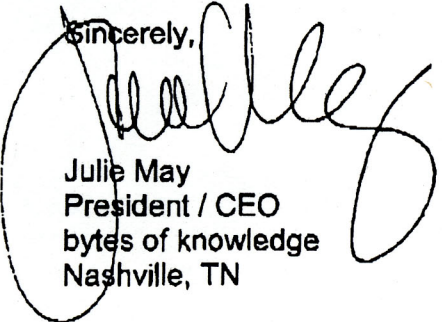
bytes of knowledge

November 20, 2007

To Whom It May Concern:

Mr. Pepper has been our lawyer for years now. He has done a great job of defending us in cases brought against us and in winning cases we have brought. Our full service technology company needs an experienced trial attorney who is able to understand the complexities of our business, and we know that we can count on Mr. Pepper to handle all of our contract disputes, business problems and employment issues. We appreciate Mr. Pepper's strategy of trying to find the most cost effective way to resolve our legal problems. He has given us "big firm" results without the "big firm" tab.

Sincerely,



Julie May
President / CEO
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Nashville, TN